

QUALITY POLICY

The SAFACAM quality approach meets the requirements of the standard ISO 9001 : 2015 and is implemented in a perimeter that is growing in size every year since 2015.

We are convinced that the long-term satisfaction and efficiency of our customers, the consideration of the expectations of the interested parties, the respect of the regulations and continuous improvement are the basis of sustainable and profitable growth.

Therefore we have as main areas of activities:

- The satisfaction of our customers ;
- The development of the competencies and the know-how of our employees;
- Improving our efficiency and performance.

In fact, we are going to:

- Maintain a business relationship based on listening, identifying and understanding the needs of our customers ;
- Continue our efforts to improve our delivery times ;
- Improve our external quality level ;
- Develop and maintain the skills of our employees, as well as our know-how ;
- Make our employees aware of the objectives that need to be achieved, the actions taken and the results obtained and involve them through a participative approach ;
- Improve our level of internal quality (cost control and competitiveness) ;
- Continue the expansion of the scope of certification ;
- Make our main suppliers and subcontractors adhere to the dynamics of continuous improvement.

I pledge to:

- Provide the necessary resources to guarantee the continuous improvement and the durability of the company ;
- Through an annual management review, ensure the effectiveness of our integrated management system, to define and / or review its objectives, to review, if necessary, the policies and / or to adjust the strategies of its implementation.

I support all actors contributing to the effectiveness of our management system. I invite all the staff to get involved so that this approach will be the key to the success of our company

Dzangue, 9 May 2019
The General Manager,



Jean-Francois PAJOT